

2018

Annual Report

Potential Made Possible



springboard

CONNECT. INSPIRE. ACHIEVE.



MISSION

Springboard builds stronger communities by helping at risk and vulnerable youth and adults through critical transitions in their lives with a focus on community justice, employment and developmental disability services.

VALUES

People are at the centre of everything we do.

1

INCLUSIVE

We value and respect diverse cultures, ethnicities, sexual identities, circumstances, perspectives and abilities in our relationships with all individuals.

2

COLLABORATIVE

We believe working collaboratively with staff, the people we serve and our community partners is critical to advancing our mission.

3

INNOVATIVE

We are highly responsive to the individual needs of the people we serve, and embrace change, ideas and approaches that will help them to succeed.

4

CARING

We are passionate about our work and the difference we help to make in the lives of the people we serve.

5

INTEGRITY

We hold ourselves accountable to all our stakeholders for delivering on results that matter in a way that is rigorous, honest, ethical and transparent.

Message from

THE PRESIDENT AND EXECUTIVE DIRECTOR



Elgin Farewell
President

A handwritten signature in black ink, appearing to read 'Elgin Farewell'.



Marg Stanowski
Executive Director

A handwritten signature in black ink, appearing to read 'Marg Stanowski'.

Potential Made Possible

Throughout its long history of service to the community, Springboard has touched the lives of thousands of people struggling to overcome numerous barriers that prevent them from achieving their life ambitions. In finalizing this year's Annual Report, one of our toughest challenges is to choose from so many compelling client stories that describe how Springboard has positively changed their lives. We are sharing three of these stories and hope they will animate our report theme of "Potential Made Possible".

The participants we support ultimately determine, by their choices, the way forward in achieving their goals and dreams. By starting from where they are at as individuals, we can inspire, motivate and help 'Springboard' them to realizing their potential that they never thought possible!

Our sincerest thanks to our staff, volunteers, board members, patrons and advisory members who provide expertise, humanity and passion in making it possible for Springboard to reach almost 20,500 individuals over the past year. We appreciate the assistance from donors, government partners and a wide range of individuals, corporations and foundations who generously invest in our work. Without this support many of the at risk and vulnerable populations Springboard serves would not be able to reach their goal of "Potential Made Possible". You are what makes the difference.

OUR COLLECTIVE IMPACT



3% Increase

1,806 People were matched to meaningful work, education and training opportunities



32% Increase

20,477 Individuals reached in **265** Ontario communities



10% Increase

\$1,285,523 Value of community work performed by our clients



45% Increase

\$70,848 Victim restitution



15% Increase

238 THOUSAND Hours of skill development programming delivered

SPRINGBOARD AT A GLANCE

Developmental Services

Residential, community support and day programs help individuals live more independently, by cultivating their skills and connections with employers, community partners and families.

Supported

168 Individuals in **7 programs** to make critical transitions to more **inclusive community living**.

Delivered

10 new **therapeutic-based** programs, such as dance and art, to **50 individuals** across **3 Springboard** departments.



Employment Services

Nine individualized services ranging from one-on-one counselling, job coaching and skill building workshops to community supports that help people reach their employment, training and personal goals.

Helped

1,866 clients either find **work** or reconnect to **school, education** or **training**.

Enabled registration of

25 youth-driven businesses through **Passion to Purpose** program.



Community Justice Day and Residential Programs

Youth and adult programs and custody residences that hold individuals accountable for their actions while addressing issues that led to criminal justice system involvement.



Supported
3,005 adults in contributing back to their communities through **diverse programming**, including community work placement, valued at **\$ 1,193,696**.

Provided
\$70,848 in **victim restitution** through Direct Accountability Programs.

Community partners and enriched school programs helped custody youth complete **30.5 high school credits**, with one pursuing postsecondary education.

Community Learning HUB

An evidence-informed, web-based platform of interactive educational and life skill building programming to assist at risk individuals reach goals for a more productive and healthy life.

8,000 hours of **HUB** programming delivered.

Almost **4,000 youth** completed **HUB programs** in **57** communities across Ontario, Saskatchewan and Alberta.

Engaged

6,150 youth across the Greater Toronto Area with the Weed Out the Risk program to educate on **cannabis use and driving**; program endorsed by **MADD Canada, CAMH, Cannabis Canada, YMCA Canada** and **Toronto Police Service**.





Developmental Services Potential Made Possible...

By Determination and Perseverance

Connie * is a young woman with a developmental disability who also struggles with the trauma of having been in an abusive relationship for many years. Last year she lost custody of her child and has been transient, staying on and off with her parents. Connie was focused on getting her life back and securing a better future for herself and her daughter.

Aprile Hutcheson, a Springboard Family Support Coordinator, was determined to help Connie address the hurdles of regaining custody of her child. With her help, Connie found a two-bedroom apartment with Toronto Community Housing, received funding from the Criminal Injuries Compensation Board and subsidized daycare for her daughter. With a stable plan in place the Court supported Connie in regaining custody of her child. This support was a life changer for Connie and her entire family!



Community Justice Potential Made Possible...

By Overcoming Obstacles

Michael* has experienced many social barriers in his life and was discouraged that he was not making much progress in achieving what he knew was possible. Springboard's Youth Connect, a diversion program, provided Michael with the supports he needed at the right time. He was successful in becoming a recipient of a Springboard Cameron Scholarship. In his application for this, Michael said; "At the beginning, I was reluctant in taking part in the programs that Springboard offered. However, when I realized the positive changes it was doing to me, I decided to continue participating.....the skills and strengths that I have learned from Springboard helped me realize that I want to be a part of something that helps me give back to my community in the way that Springboard and their staff helped me".

Michael went on to college and recently graduated from Centennial College's two year Community Justice Program. Michael became the first one in his family to complete post-secondary education!

Nicole Bellussi, Assistant Supervisor, is so delighted to have helped Michael along his path and proudly acknowledges he is starting his own business acquiring the appropriate insurance and licensing requirements. Michael is giving back as a volunteer at a local community Hub in his neighborhood and hopes to move on to his next goal of attending University and making more of his dreams a reality.



SUMMARIZED FINANCIAL STATEMENTS

for the Year Ended March 31, 2018

Summarized Balance Sheet

As at March 31, 2018, with comparative figures for 2017 (in thousands of dollars)

ASSETS	2018	2017
Current assets		
Cash and restricted cash	1,138	880
Other current assets	778	513
	1,916	1,393
Investments	3,797	3,551
Capital assets	1,782	1,782
Total assets	7,495	6,726

LIABILITIES AND FUND BALANCES

Current liabilities		
Accounts payable and other current liabilities	947	746
Deferred revenue	1,013	689
	1,960	1,435
Capital reserve	415	392
Mortgages payable	61	105
	2,436	1,932
Fund balance		
Capital assets	1,678	1,635
Board restricted	3,381	3,159
Operating	-	-
	5,059	4,794
Total liabilities and fund balances	7,495	6,726

Summarized Statement of Revenue and Expenses

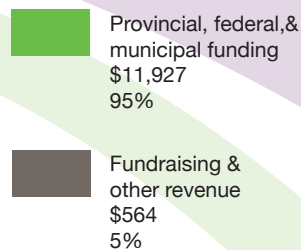
Year ended March 31, 2018, with comparative figures for 2017 (in thousands of dollars)

REVENUE	2018	2017
Federal, provincial, and municipal government funding	11,927	11,064
Fundraising and other revenues	564	909
Total revenue	12,491	11,973
EXPENSES		
Programs	11,106	10,500
Program administration support and fundraising	1,120	1,202
Total expenses	12,226	11,702
Excess of revenue over expenses	265	271

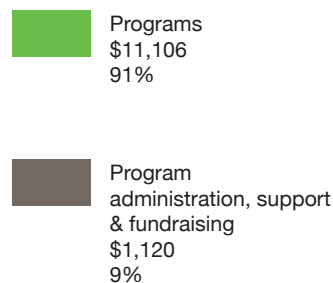
Audited Financial Statements

Operation Springboard's financial statements are audited by Grant Thornton LLP.

REVENUE \$ 12,491



EXPENSES \$ 12,226



OUR DONORS: Your dedication is inspiring!

We thank the tremendous passion, commitment, investments and contributions of staff, volunteers, donors and our array of partners.

The following list recognizes individual contributions of donors who gave gifts of \$100 or more between April 1st, 2017 – July 31st, 2018.

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Our work would not be possible without the generous contributions of corporations, foundations and government departments.

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Springboard's Board of Directors are volunteers and leaders who provide a diverse range of expertise and community representation. They are accountable to the community and our funders and set standards of excellence for our programs.

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Youth Justice

The Aris Kaplanis Centre for Youth
2568 Lawrence Ave. East
Scarborough, ON M1P 2R7
416-615-0788

Youth Connect
2568 Lawrence Ave. East
Scarborough, ON M1P 2R7
416-615-0788 ext. 257

YCAPP – Central Toronto
311 Jarvis St.
Toronto, ON M5B 2C4
416-964-1948

YCAPP – North York
Room 1-111 - 2201 Finch Ave. West
Toronto, ON M9M 2Y9
416-746-0430

YCAPP – Newmarket
50 Eagle St. West
Newmarket, ON L3Y 6B1
905-895-7674

Blue Jays Lodge
416-698-0047

Terry Fox House
416-588-7706

Youth Justice Committees

Scarborough & Newmarket:
416-915-7661 ex.232

Sault Ste. Marie:
705-949-0162 ex. 248

Adult & Community Justice
976 College St.
Toronto, ON M6H 1A5
416-915-7661

Intermittent Community Work Program
416-597-8522 ext. 0

Community Service Order Program
416-551-2745

Stop Shop Theft Program
416-915-7661

Direct Accountability and Federal
Division
Old City Hall - 60 Queen St. West
Toronto, ON M5H 2M4
416-214-2469

Metro East Court-1911 Eglinton Ave.
East
Toronto, ON M1L 2P4
416-755-1168

Developmental Services & Community Support

S.O.A.R.
1464 Midland Ave.
Scarborough, ON M1P 3B9
416-913-1301

North Beaches Residences
416-690-8001

Frank Drea House
416-465-9477

Employment Services

Youth Job Connection(YJC), Youth
Job Connection Summer(YJCS), Youth
Job Link, Employing Young Talent,
Incentive, Innovate, Success In Motion,
Learn to Earn, Becoming, 123 LEAP

Suite 1A - 3195 Sheppard Ave. East
Scarborough, ON M1T 3K1
416-849-4421

Community Learning HUB Helpdesk

976 College St.
Toronto, ON M6H 1A5
416-977-0089 Ext 210

Head Office

Suite 800 – 2 Carlton St.
Toronto, ON M5B 1J3
416-977-0089
info@springboardservices.ca

For more information on our programs and services, please visit our website:

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