

Building Stronger Communities Daring to Care



MISSION

Springboard builds stronger communities by helping at risk and vulnerable youth and adults through critical transitions in their lives with a focus on community justice, employment and developmental disability services.

VALUES

People are at the centre of everything we do.

INCLUSIVE

We value and respect diverse cultures, ethnicities, circumstances, perspectives and abilities in our relationships with all individuals.

COLLABORATIVE

We believe working collaboratively with staff, the people we serve and our community partners is critical to advancing our mission.

INNOVATIVE

We are highly responsive to the individual needs of the people we serve, and embrace change, ideas and approaches that will help them to succeed.

INTEGRITY

We hold ourselves accountable to all our stakeholders for delivering on results that matter in a way that is rigorous, honest, ethical and transparent.

CARING

We are passionate about our work and the difference we help to make in the lives of the people we serve.

Message from the President and Executive Director

When we look back on a truly amazing year at Springboard, a common theme emerges – that we dare to care in every aspect of our work. Daring to care is more than a sentiment; it's a way in which we encourage, empower and support the most vulnerable individuals who access our programs and services.

As an agency, we aim to be courageous, bold and fearless in our work and to foster innovative ideas by new ways of thinking. By being compassionate, we help individuals develop their own resiliency, strength, and determination to set positive goals for themselves and to pursue their dreams, hopes and aspirations.

We also know that many vulnerable individuals face barriers and challenges that may seem to them to be unsurmountable. And yet, by providing support and understanding, we are able to help empower these individuals to set a new path for a healthier, happier and more rewarding future.

As you meet the individuals in the following stories, we hope you see how truly amazing their achievements are and that you are also inspired to dare to care in everything you do.

Elgin Farewell
President



Marg Stanowski
Executive Director



Our Collective Impact



14 THOUSAND

Individuals in **262** communities
were helped directly



1,806

People were matched to
meaningful work, education
and training opportunities



\$39 THOUSAND

Provided to victims in restitution



\$970 THOUSAND

In client community contributions
through volunteer work



\$500 THOUSAND

Value of work provided by
our volunteers and students



202 THOUSAND

Hours of skill development
programming delivered

Springboard

Developmental Services

Residential, community support and day programs help individuals live more independently by cultivating their skills and connections to employers, community partners and families.

Supported
162 individuals
in **7 programs** to help them transition
to more inclusive community living.



Implemented
7 new therapeutic and prosocial programs
across **3 Springboard** departments
(developmental services, youth justice and employment)
increasing the range and quality
of our services.

Employment Services

Nine customized services ranging from one-on-one counselling, job coaching and skill building workshops to community supports that help people reach their employment, training and personal goals.

Helped over
1,800 clients find **work** or
reconnect to **education** or **training**.

Enabled registration of
16 youth-driven businesses through
our **Passion to Purpose** program.



at a Glance

Community Justice Day and Residential Programs

Youth and adult programs and custody residences hold individuals accountable for their actions while helping them address what brought them into the criminal justice system.



Supported
3,313 adult clients in contributing back to their communities through **volunteer work** placements, valued at **\$953,000**.

Provided
\$39,000 in **restitution to victims** of crime through sanctions from Direct Accountability Programs & Youth Justice Committees.

Engaged
4,238 youth with the Weed Out The Risk program which educates them on the dangers of smoking **marijuana and driving**; program has been endorsed by **MADD Canada, CAMH and Cannabis Canada**.

Supported
custody youth in completing **23.5** high school credits, with one pursuing postsecondary education through enriched school programs.

Community Learning HUB

Evidence informed digital suite of programs that provides an interactive skills development and educational experience for at risk youth and facilitators.

611 trained **facilitators** in
104 distinct **HUB sites** across
Ontario & Alberta.

24 new **HUB sites** added
and **223** **facilitators** received HUB training in 2016.

Expansion of HUB programming to **Alberta, Saskatchewan** and Indigenous communities in **northeastern Ontario** thanks to multi-year funding from **Department of Justice Canada**.



Daring to Care...

By Progressive Partnerships

What do partnerships mean to us? They help us deliver a continuum of holistic supports that empower vulnerable individuals to achieve their goals. They help us stay connected to forward-thinking ideas, create strong community connections, and develop a shared spirit of opportunity, growth and prosperity. Partnerships are invaluable to our work and help bring about positive change in our communities.

Alexandra Park Community Centre, Toronto Community Housing, Tridel Corporation, and George Brown College have partnered with our Employment Services to assist clients in developing employable skills.



The following stories showcase the true spirit of **partnership** ▶

Springing Into Action through Progressive Partnerships

Springboard's **Intermittent Community Work Program (ICWP)** provides a community work alternative for qualified males serving an intermittent sentence, allowing the offender to maintain family and community connections, a key contributing factor to healthy rehabilitation.

Our ICWP has a long standing partnership with **Agincourt Community Services Association (ACSA)**, who, like Springboard, serve adults in need of specialized community support. Claudine, co-ordinator of their Homeless and Outreach Services, has accepted a substantial number of volunteers from our ICWP.

Last year, Springboard's ICWP staff received a referral for Henry*, a Cantonese speaking client, who was commencing an intermittent sentence. Henry's daughter, who was providing placement leads, was concerned about her father's English language skills. She told us that her father could also communicate in Mandarin.

With no luck finding a Cantonese speaking agency, we reached out to Claudine at ACSA for help. Claudine matched Henry with a Mandarin speaking staff member who found Henry a placement. He was quick to pick up the tasks, continually exhibiting strong initiative, work ethic, and a good attitude. Henry's daughter is pleased that he can spend his weekends giving back to the community rather than being incarcerated.

Springboard values partnerships with local agencies, including ACSA, in helping our clients like Henry to reconnect with their communities and establish a new path for themselves.

Our Work with Indigenous Communities

Springboard and **Nishnawbe-Aski Legal Services Corporation (NALSC)** have continued their innovative partnership to provide access to HUB programming for Indigenous youth living in the Treaty 9 region of northern Ontario.

With the support of Springboard, **Ministry of Children and Youth Services (MCYS)**, and **MasterCard Foundation**, NALSC successfully added a second Dedicated HUB Facilitator (DHF) position to provide HUB programming to in need/at risk youth living in Sioux Lookout and First Nations communities in the westernmost section of Treaty 9. The new NALSC Sioux Lookout DHF, along with NALSC's already established Thunder Bay DHF, each delivered more HUB skill development hours than any other HUB facilitator in the province!

And now, on the basis of this success, the **Department of Justice Canada** has awarded Springboard and Nishnawbe-Aski Legal Services Corporation funding to support the development of a third DHF position to provide programming to youth living in Timmins and First Nations communities located across the easternmost section of Treaty 9.

With the support of Springboard, Nishnawbe-Aski Legal Services Corporation was further awarded funding from MCYS Youth Justice Services to provide existing NALSC youth workers stationed in Pikangikum and Kitchenuhmaykoosib Inninuwug First Nations with the equipment and training required to effectively deliver HUB programming to youth living in these communities.



Daring to Care...

By Empowering Youth

Here at Springboard, we meet confident, resilient and determined youth every day. But they often face personal struggles, and barriers to transitioning successfully to adulthood. Our programs and services welcome these diverse young people and empower them to “dream big”. Youth share ideas, learn new skills, and connect to work and training opportunities, helping them to make a better future for themselves.



Job seekers line up at our Springboard Job Fair for a meet and greet with potential employers.

We know the following stories will **inspire** you



Our Commitment to Empowering Youth

VT* was fifteen when he was referred to Springboard's **Youth Court Action Planning Program (YCAPP)** and Irene, one of the program counsellors, for using a pellet gun to shoot at random objects, like moving vehicles.

Over the next few years VT would incur further charges and plans needed to be revised to continue to address his underlying issues. VT's mother had been badly abused by his father who had been frequently absent from the home and was now in prison. This led to VT experiencing anger issues.

YCAPP helped empower VT to build a personalized plan of action. He chose to enroll in a skill-building program through the **Learning Enrichment Foundation** and was connected to the **Hammerheads** program, where he learned to work in construction and he received further training through courses in the union.

As VT got older, he stayed in touch with Irene. He is now twenty-nine years old, has a lovely twelve year old daughter, and is working in high-rise condo construction in Toronto.

"I have my dream job now and I make good money, too," he recently told Irene. He is looking forward to volunteering with Springboard as a mentor to youth facing similar challenges that he faced.

Springboard's YCAPP team is dedicated to helping at risk youth like VT transition successfully to adulthood.



Equipping Youth with Positive Resources

Learning how to earn, save, invest and talk about money is an increasingly essential skill for young and vulnerable Canadians. In the **Community Learning HUB's** engaging and interactive five session Financial Literacy Program, participants develop the knowledge and practices they need to have a healthy relationship with money that will serve them for the rest of their lives.

Springboard has focused on building partnerships across the country with key financial empowerment champions, like **Prosper Canada**. "Springboard has developed an engaging and interactive financial literacy online course tailored for youth," states Prosper Canada. "It provides useful information to kick-start positive attitudes around money management. Its fun and user-friendly format will appeal to young people."

Through partnerships we've been able to grow our reach and impact with youth looking to start a business, enter the workforce, or go back to school. "It takes more than vision and drive for youth to succeed in business," says **Rise Asset Development**, a small business mentoring group and a HUB delivery partner. "Our young entrepreneurs need to understand and manage their own finances first, before they manage their business ventures."

The transition from youth to adulthood means more financial responsibility and we are proud to be providing youth with the resources to make this transition successfully.



Daring to Care...

By Inspiring Independence

Independence is a value that all of us cherish. Being independent makes us feel strong and secure, and empowered to live our life to the fullest. Being independent doesn't just mean we can stand alone. It also means that we are confident in our goals and how to achieve them. We are able to share our learnings with others and, in turn, ask for help when we need it. By valuing independence, we are empowering everyone to live their lives with respect, hope and dignity.

Exploring the community through our InFocus Program, a Discovery Club participant captures a photograph of their fellow participant.

Let us share the spirit of **independence** with you



Inspiring Independence Together

Springboard's **Seeking Opportunities Accessing Resources (SOAR)** program is a transitional day program for young adults with a developmental disability/dual diagnosis who want to participate in their community and build independence.

Jon, a SOAR participant, enjoys attending the program because of the friends he has made, the activities he participates in, and the employment skills he has developed. "Before I joined SOAR, I was just playing video games every day... but since I came to SOAR I have made new friends and I like to go to Scarborough Town Centre with them. I take the TTC by myself, too."

The SOAR program empowers individuals like Jon to explore their independence through activities like job preparation, money management, healthy cooking, fitness, art therapy and more. His case manager, Fatima, helped Jon to set and achieve his goals including helping him secure a volunteer placement at **YMCA Scarborough**.

Jon says that this is his favourite job in the world! He enjoys working with his peers and is now even looking to overcome his shyness and find a girlfriend.

The SOAR program empowered Jon to pursue his dreams, try new things and connect with his peers all while making positive future plans for himself.



Working with Youth to Find their Own Path

Tyrone* came to us with one goal in mind: to find a job that he could be passionate about and one that opens up new career possibilities. He had heard about Springboard's **Youth Job Connection (YJC)** program and how it helps youth like him connect to employment opportunities.

He had completed two years out of a three year college degree program in social services but was having difficulty securing a field placement, due to having a criminal record. Unfortunately, he was unable to complete college at this time.

When Tyrone came to Springboard, the YJC program helped him develop his employment readiness skills and increased his knowledge about career and training options.

Springboard secured a job trial for Tyrone with a community organization but he declined the position. Informing our employment counsellor Nadine that he was interested in exploring a new path that would allow him to work outside with his hands, Nadine secured a position for Tyrone working for a landscaping company. Tyrone is now happily employed and his employer remarked that he is very passionate about his work.

Tyrone was able to open up to his counsellor, and share his vision, which lead to exciting developments for his future.



**Names withheld to protect privacy*

Summarized Financial Statements

for the Year Ended March 31, 2017

Summarized Balance Sheet

As at March 31, 2017, with comparative figures for 2016
(in thousands of dollars)

ASSETS	2017	2016
Current assets		Restated
Cash and restricted cash	880	1,627
Other current assets	513	483
	1,393	2,110
Investments	3,551	3,331
Capital assets	1,782	1,782
Total assets	6,726	7,223

LIABILITIES AND FUND BALANCES

Current liabilities		
Accounts payable and other current liabilities	746	946
Deferred revenues	689	1,228
	1,435	2,174
Capital reserve	392	378
Mortgages payable	105	147
	1,932	2,699
Fund balances		
Capital assets	1,635	1,572
Board restricted	3,159	2,952
Operating	–	–
	4,794	4,524
Total liabilities and fund balances	6,726	7,223

Summarized Statement of Revenue and Expenses

Year ended March 31, 2017, with comparative figures for 2016
(in thousands of dollars)

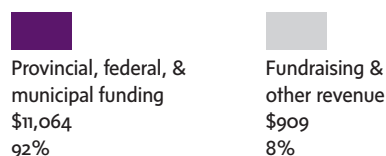
REVENUE	2017	2016
Federal, provincial, and municipal government funding	11,064	10,524
Fundraising and other revenues	909	613
Total revenue	11,973	11,137

EXPENSES	2017	2016
Programs	10,500	9,847
Program administration, support and fundraising	1,202	1,160
Total expenses	11,702	11,007
Excess of revenue over expenses	271	130

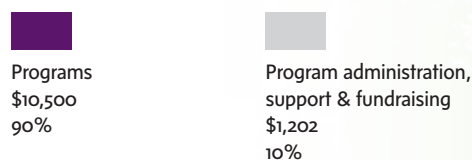
Completed Audited Financial Statements

Operation Springboard's financial statements are audited by Grant Thornton LLP this year.

REVENUE \$11,973 \$'000



EXPENSES \$11,702 \$'000



Our Donors: Your dedication is inspiring!

We thank the tremendous passion, commitment, investments and contributions of staff, volunteers, donors and our array of partners.

The following list recognizes individual contributions of donors who gave gifts of \$100 or more between April 1st, 2016 – July 31st, 2017.

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* Our 2017 Golf Marathoners helped raise a total of \$88,565 this year.

Corporate, Foundation, and Government Partners

Our work would not be possible without the generous contributions of corporations, foundations and government departments.

The following list recognizes those who supported Springboard.

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180 Smoke	FEDEX Freight Canada	Ontario Power Generation
4Office Automation	Fuse Development	(Employees and Pensioners Trust Fund)
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Ministry of Advanced Education and Skills Development	Ministry of Economic Development and Growth	Toronto Police Service
Ministry of Children and Youth Services	Ministry of Transportation	

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Springboard's Board of Directors are volunteers and leaders who provide a diverse range of expertise and community representation. They are accountable to the community and our funders and set standards of excellence for our programs.

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Youth Justice

The Aris Kaplanis Centre for Youth
2568 Lawrence Ave. East
Scarborough, ON M1P 2R7
416-615-0788

Youth Connect
2568 Lawrence Ave. East
Toronto, ON M1P 2R7
416-615-0788 ext. 257

YCAPP – Central Toronto
311 Jarvis St.
Toronto, ON M5B 2C4
416-964-1948

YCAPP – North York
Room 1-11–2201 Finch Ave. West
Toronto, ON M9M 2Y9
416-746-0430

YCAPP – Newmarket
50 Eagle St. West
Newmarket, ON L3Y 6B1
905-895-7674

Blue Jays Lodge
416-698-0047

Terry Fox House
416-588-7706

Youth Justice Committees

Scarborough & Newmarket
416-915-7661 ext. 232

Sault Ste. Marie
705-949-0162 ext. 248

Adult & Community Justice

976 College St.
Toronto, ON M6H 1A5
416-597-8522

Intermittent Community Work Program
416-597-8522 ext. 0

Community Service Order Program
416-551-2745

Stop Shop Theft Program
416-915-7661

Direct Accountability and
Federal Diversion
Old City Hall–60 Queen St. West
Toronto, ON M5H 2M4
416-214-2469

Metro East Court–1911 Eglinton Ave. East
Toronto, ON M1L 2P4
416-755-1168

Developmental Services & Community Supports

S.O.A.R.
1464 Midland Ave.
Scarborough, ON M1P 3B9
416-913-1301

North Beaches Residence
416-690-8001

Frank Drea House
416-465-9477

Employment Services

Success in Motion; Becoming; Youth Job Connect;
Youth Job Connect-Summer; Youth Job Link

Suite 1A–3195 Sheppard Ave. East
Scarborough, ON M1T 3K1
416-849-4421

HUB Helpdesk

Suite 800–2 Carlton St.
Toronto, ON M5B 1J3
(866) YOUR-CLH
886-968-7254 ext. 4

Head Office

Suite 800 – 2 Carlton St.
Toronto, ON M5B 1J3
416-977-0089

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