



springboard

CONNECT. INSPIRE. ACHIEVE.

ABOUT US

Springboard's mandate is to build stronger communities by helping youth and adults develop the skills they need to reach their full potential. As a charitable organization, we deliver innovative, professional and diverse programming by establishing partnerships between our clients and their community. Springboard's program areas include community justice, employment, developmental services, youth justice, Weed out The Risk and The Community Learning HUB.

WHO WE ARE

People are at the centre of everything we do. We foster opportunities for skills development, personal growth and social interaction. We also actively promote work/life balance and mental health supports. We foster communication across the agency, from our Town Halls to our quarterly Springboard orientations. We are a learning organization and our people have the opportunity to provide feedback into all areas of the organization.

We have an active Employee Engagement Committee that focuses on connecting staff through communication, a rewards and recognition program, career development initiatives and of course, social and team building opportunities. Springboard offers a comprehensive benefits package for full time, permanent staff and, for all permanent positions, a pension plan that helps support our people in all aspects of their lives.

Internal / External Job Post

Social Worker – Youth Transitional Residence SOC-NU21-92

THE OPPORTUNITY

- Job Class** ♦ Non-Union
- Department** ♦ Youth Transitional Residence – Seeds of Change
- Location** ♦ Toronto
- Status** ♦ Full-time Permanent
- Vacancy Number** ♦ SOC-NU21-92

- Available** ♦ As Soon As Possible
- Hours/Shifts** 5 days/40 hours per week
Flexibility in work hours and weekends required
Schedules may change depending on operational requirements

This position includes rotational on-call/after hour duties. The candidate must be completely accessible by cell phone during this period. This is a program that operates 24 hours a day, 7 days a week.

Springboard's Youth Transitional House is a 6 bed housing program designed to support healing and reduce the longer-term impacts of trauma for young cis- and trans-women and girls aged 12-17 who are at-risk of being or have been sexually trafficked and exploited, experiencing trauma and violence in their lives. We serve a vulnerable population that is likely to have child welfare involvement with an intent to return children to families, where appropriate and/or support independent reintegration to the community. It is expected that the youth we support will stay for an average of 18 months. We envision a space that is caring, inclusive, and therapeutic – a place that people can call home.

The Social Worker will enable wrap around services to address a broad range of challenges and needs of the youth and their access to existing community resources and supports appropriate to their needs. All services and supports delivered will be grounded in a trauma informed, resiliency model of care. They will be able to work well in a dynamic work and team setting and will be expected to work both day and evening shifts at the house. This is a remarkable opportunity for an individual who seeks professional, personal challenges and is passionate about providing supports to children and youth who have experienced trauma in their lives.

The Social Worker will have the responsibility for providing specialized trauma informed counseling and case management supports to the youth.

WAYS YOU CAN CONTRIBUTE

- Serve as the primary counselling and case management support for the youth.
- Active case management for youth; preparing and sharing case notes and plan updates in a timely manner to the staff team and other appropriate programs/partners.
- Accurately interface with technology systems for data management and to provide statistics.
- Acts as a liaison with outside agencies and referral sources to coordinate service plans for youth
- Provide counseling support to youth through a trauma informed framework to address mental health/ substance use issues.
- Respond with Crisis Intervention in situations of physical confrontation, and medical and psychiatric emergencies for youth who have recently experienced trauma.
- Responsible for facilitating family engagement where appropriate.
- Responsible for assisting youth through immigration/refugee process as required.
- Participate in any data collection activities that support program evaluation.
- Back up support to the Supervisor and Assistant Supervisor
- Provide support, leadership, guidance and Human Resource management to program staff, students and volunteers.

WHO YOU ARE

- Minimum 2 years' experience working with youth who have experienced trauma in their lives
- Bachelor of Social Work– although Masters of Social preferred
- CPI, ASIST, First Aid, CPR and basic computer skills and a willingness to participate in on-going training.
- Excellent verbal, written, interpersonal and communication skills.
- Demonstrate initiative, critical thinking and a self-directed working style.
- Knowledge of trauma informed care practices and needs of youth who have experienced trauma
- Knowledge of adolescent development theory and specific issues related to at risk youth.
- Working knowledge of Resiliency theory and Stages of Change.
- Supervisory experience providing direction and motivation to staff, students and volunteers
- Ability to climb 3 flights of stairs with approximately 40 steps

APPLY

Thank you for your interest in working with Springboard.

Completion of satisfactory, professional references, background checks, and proof of education are requirements of employment.

The Deadline for Applications is October 14, 2021 at 4:00 pm. Please submit your cover letter and resume in a single document. You must also include the vacancy number in the subject line of your email when applying to careers@springboardservices.ca.

Resumes received after the application deadline will be considered at the discretion of the hiring supervisor. **No phone calls please. Only those selected for an interview will be contacted.**

We value the unique skills and experiences each individual brings to the organization and we are committed to creating and maintaining an inclusive and accessible environment for everyone. Applications are encouraged from those who reflect the diversity of our community and we will work with you to provide a positive recruitment experience. Please let us know if you require accommodation during the recruitment and selection process.